



Job Specification

For: Contracts Manager

Ref: VR/01420

Job Description

Contract Manager Based across Imperial College Campuses – South Kensington, White City, and Hammersmith

Full-time, Monday to Friday, 8am–5pm

We're looking for a dynamic individual to join our team, managing services across Imperial College's prestigious London campuses.

This is an exciting opportunity to work within a high-profile environment, leading a dedicated team that delivers repair and maintenance services across academic and research facilities 24/7.

What You'll Be Doing:

- Driving safety culture through visible leadership and regular audits
- Overseeing planned maintenance and ensuring a responsive, high-quality reactive service
- Leading a multidisciplinary team to meet and exceed contractual KPIs and SLAs
- Managing subcontractor performance and supporting commercial delivery
- Assuring asset compliance, actively managing exceptions
- Acting as the key on-site representative, building strong client relationships
- Identifying operational efficiencies and growth opportunities for the contract

What We're Looking For:

- Solid technical knowledge in M&E and building fabric maintenance
- Proven experience managing multi-site FM operations
- Strong leadership and people management skills
- Proficiency with CAFM systems and reporting tools
- Ability to manage financial performance, including P&L oversight

Job Specification provided by:

Sappers Network
RHQ RE, Ravelin Building
Brompton Barracks
Chatham, ME4 4UG
Tele: +44-(0)7496 083483



- Clear, confident communicator able to engage with a wide range of stakeholders

Qualifications & Experience:

Essential:

- IOSH Managing Safely
- Experience leading FM services in a client-facing role

Desirable:

- NEBOSH General Certificate
- HNC in Building Services Engineering
- Recognised engineering apprenticeship

What We Offer

- 25 days annual leave + bank holidays (with option to buy 5 more) PLUS a day off for your birthday and increase with length of service!
- Matched pension
- Life Assurance & Private Medical Insurance (after 12 months)
- Flexible benefits including retail discounts, electric car scheme, wellbeing support
- Recognition & referral bonus programmes
- Volunteering day & Employee Assistance Programme

The organisation is committed to equity, diversity, and inclusion. We ensure that every applicant is treated fairly and respectfully throughout our selection process. If you require any adjustments, please inform us in confidence. Our talent acquisition team is here to assist you

Compiled by : **Fiona Louch**
Compiled on : **05/01/26**

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