



Job Specification

For: M&E Shift Technician

Ref: VR/01417

Job Description

There's a permanent opportunity for you here as a Shift Engineer to join our team on our one of our data centre contracts in Stevenage, Hertfordshire

Main Purpose of Job (Including but not Limited to):

The M&E Shift Technician is responsible for delivering effective mechanical and electrical maintenance within a critical data centre environment. The role includes planned and reactive maintenance, fault diagnosis, and operational support to ensure uptime, resilience, and compliance with safety and contractual requirements.

This position is electrically biased; however, the technician will be expected to undertake cross-discipline tasks as required. The role includes providing a minimum 20 days' annual leave shift cover each year and adapting duties to meet both client needs and business requirements.

Main Responsibilities (Including but not Limited to):

Maintenance & Operations

- Complete planned preventive maintenance (PPM) and reactive tasks assigned through the CAFM system (Aurora).
- Carry out fault finding, diagnosis, and repairs on electrical and mechanical systems.
- Operate, maintain, and monitor critical infrastructure, including UPS, generators, HV/LV systems, cooling systems, CRAC/CRAH units, pumps, HVAC, and BMS-controlled equipment.
- Support the Shift Lead and Supervisor in delivering contractual obligations and operational standards.

Compliance & Safety

- Follow all company safety procedures, safe systems of work, and permit-to-work requirements.
- Ensure correct use of PPE and adherence to site-specific health & safety rules.
- Report hazards, near misses, and incidents promptly.
- Ensure all work is carried out to statutory regulations and industry best practice.

Coordination & Communication

- Escort subcontractors on site, ensuring compliance with site rules and safety procedures.

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- Communicate effectively with contract support, the shift team, and management regarding job status, risks, and operational issues.
- Close out all jobs accurately in Aurora, ensuring correct documentation, notes, and time allocations.

Client & Business Support

- Represent the engineering team to the client professionally at all times.
- Support operational improvements, energy efficiency initiatives, and asset lifecycle planning.
- Adapt to changing requirements and undertake additional tasks when required to support client or business needs.

Hours of Work

- Continental Shift Pattern – 12 hours shifts, day and nights

Benefits

- Additional earnings available through overtime - if wanted
- Life Assurance
- Private Medical Insurance Single Cover on completion of 12 month' service, with the opportunity to pay for additional cover for partner/dependants
- Flexible Benefits Scheme – including eye care voucher, store discounts for major retailers, salary sacrifice electric car vehicle lease scheme, personal IT equipment loans, impartial financial/savings guidance
- Access to wellbeing programmes
- Company Sick Pay
- Employee recognition programmes which reward exceptional achievements
- Employee Referral bonus with generous bonuses for 'referring a friend'
- The opportunity to use one working day per year volunteering to help the local community
- Employee Assistance Programme - free, confidential 24/7 365 support on all lifestyle matters
- Smartphone/ Tablet, uniform, PPE

Skills & Competencies

- Strong technical knowledge of electrical systems, with capability to support mechanical and fabric tasks when required.
- Ability to work within a critical environment and remain calm during technical or operational incidents.
- Good communication skills for liaising with clients, colleagues, and subcontractors.
- Competence in using CAFM systems (Aurora experience preferred, but training provided).
- Strong problem solving and diagnostic abilities.
- Understanding of risk assessments, method statements, and permit-to-work processes.
- Ability to work independently on shift as well as part of a wider team.

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Experience

- Demonstrable experience in a data centre, critical environment, or similar high reliability facility.
- Experience performing PPM, reactive maintenance, and fault diagnosis on M&E equipment.
- Experience working with subcontractors and external service providers.
- Previous shift work experience is desirable.

Qualifications

- NVQ Level 3 or City & Guilds equivalent in Electrical Installation / Electrical Engineering (essential).
- Additional mechanical qualification or experience (desirable).
- 18th Edition Wiring Regulations (essential).
- Health & Safety training such as IOSH (preferred).

The organisation is committed to equity, diversity, and inclusion. We ensure that every applicant is treated fairly and respectfully throughout our selection process. If you require any adjustments, please inform us in confidence. Our talent acquisition team is here to assist you.

Compiled by : **Fiona Louch**
Compiled on : **05/01/26**

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