



## Job Specification

**For: Field Service Technician**

Ref: VR/01412

Job Description

### **Wastewater Technician – Southeast England**

Join a leading utilities company that champions innovation and service excellence. We take pride in delivering high-quality solutions across the multi-utility sector. As our team continues to grow, we're excited to offer an opportunity for a skilled and committed Wastewater Technician to help ensure the safe and efficient operation of our wastewater infrastructure.

In this role, you'll take ownership of the day-to-day operations of our two wastewater treatment plants, playing a vital part in maintaining compliance, safety, and environmental standards. You'll also support a variety of field-based activities across our network, contributing to the reliability of our services and helping us uphold our commitment to environmental stewardship and operational excellence.

### **What's in it for you as a Wastewater Technician?**

We pride ourselves in providing a great range of benefits including a fantastic amount of annual leave, including a Christmas shut down.

- 25 days holiday, increasing after 2 years by 1 day each year up to 30 days, plus 9 public holidays
- Holiday buy scheme
- Discretionary bonus
- EV and ULEV salary sacrifice scheme (subject to minimum length of service)
- Cycle to work salary sacrifice scheme
- Up to 7% employer pension contribution
- Life assurance (x4 annual basic salary)
- Refer a friend incentive
- Stream – Financial wellbeing platform
- Employee assistance programme
- Hybrid working\*
- Flexible start and finish times for eligible roles\*
- Private medical insurance\*
- Company sick pay\*

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Sappers Network  
RHQ RE, Ravelin Building  
Brompton Barracks  
Chatham, ME4 4UG  
Tele: +44-(0)7496 083483



*\*Some of our benefits are only applicable when you have successfully completed your probation period\**

### **Your responsibilities as a Wastewater Technician:**

- **Operate and Maintain Treatment Plants:** Ensure the safe, compliant, and efficient operation of two wastewater treatment plants through routine monitoring, inspections, and maintenance.
- **Conduct Field-Based Activities:** Support network operations by performing meter readings, inspecting Sustainable Drainage Systems (SuDS), and using CCTV equipment to identify and resolve sewer network issues.
- **Manage Contractor Relationships:** Coordinate and supervise external contractors, ensuring work is carried out safely and in line with environmental standards.
- **Maintain Accurate Records and Systems:** Keep detailed operational logs and update electronic databases with asset and customer information to support compliance and portfolio management.
- **Support Fault Diagnosis and Remediation:** Identify faults across the network, assess appropriate remedial actions, and liaise with contractors to implement temporary or permanent fixes.

### **Experience / Knowledge:**

- Experience in wastewater treatment operations or similar utility fieldwork.
- Basic mechanical and electrical fault-finding skills.
- Familiarity with sewer networks and drainage systems.
- Ability to work independently and manage time effectively.
- Full UK driving licence.

***We aim to keep candidates informed throughout the process and encourage you to apply promptly as we may close the vacancy early if sufficient applications are received.***

### **About us:**

The company is one of the largest last-mile multi-utility businesses in the UK.

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We understand construction and we know utilities. We take responsibility for the 'last mile' of infrastructure that connects developments to wider distribution networks.

Our strong history in gas and electricity connections, deep knowledge of the industry and secure investor backing means we can provide a comprehensive multi-utility solution that includes clean (ground source) heat networks, electricity, water and wastewater.

Working through our operating companies [UKPS](#) (in South of England and Wales), [Energetics](#) (in Scotland, North Wales and the North of England) and our asset adoption business we offer a 'one-stop shop' for new utility connections.

We're proud to be both a [Great Place to Work®](#) certified business and a Living Wage Employer, reflecting our commitment to supporting and valuing our people.

*We are proud to be an equal opportunities employer. We consider all applications solely on the basis of skills and experience and actively encourage candidates from all backgrounds to apply.*

Compiled by : **Fiona Louch**  
Compiled on : **02/19/26**

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