



Job Specification

For: CCTV Engineer

Ref: VR/01287

Job Description

CCTV ENGINEER – STAFFORD - £34,750K

Field Service Engineer required in West Midlands (Base location around Birmingham / Leicester / South Notts. Travel to customer sites within region)

Our client designs, installs, and maintains integrated end-to-end surveillance control systems for some of the UK's most demanding security environments.

They succeed where their knowledge, experience and deep technical expertise is most valued to customers, specifically public space and heritage buildings, transport, critical national infrastructure, finance, high security, and custodial markets. With high security systems experience, field proven products and expert support personnel in the UK & Ireland, our client offers its clients turnkey solutions for comprehensive protection and peace of mind.

About The Role of field service engineer

This role will deal with daily fault requests, PPM duties and OOHs reactive duties for large scale, high end integrated systems from a broad client base and to look after the daily tasks involved in keeping an important site safe and secure. The potential areas of work and the client demands in the area will require the successful candidate to obtain a high level of vetting.

The position is ideal for someone looking for a varied, dynamic role often dealing with large scale systems incorporating new technologies within a demanding customer base.

Successful candidate will be expected to work off patch and to spend time away from home.

Duties and Responsibilities of the field service engineer

Field Based

- To provide day to day care, maintenance and repair of the complex Analogue and Digital CCTV Systems on public highways, shopping malls, custodial and general areas.
- To provide day to day care, maintenance, and repair of the functional and managed control rooms.
- To provide day to day care, maintenance, and repair of the multi-site Access Control Systems.
- To be able to support and maintain Perimeter Detection Systems
- To complete a planned preventative maintenance regime.
- Occasional nights away.

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RHQ RE, Ravelin Building
Brompton Barracks
Chatham, ME4 4UG
Tele: +44-(0)7496 083483



- Assist with the call out rota.

Education/Experience

- Sound knowledge of CCTV, IT and PID Systems on varying scales.
- Sound knowledge of Access Control systems with Site Mustering
- Sound knowledge of DVR & NVR systems.
- On site repair capability.
- It is desirable to have knowledge in some of the following areas:
 - PIDs
 - Galaxy Alarms
 - Cortech GUI
 - CEM Access Control
 - Synergy
 - Video Matrix Systems
 - IP Systems
 - Networks
 - Raid Recording
 - First line repairs on Gates and Barriers (various)

Compiled by : **Fiona Louch**
Compiled on : **03/01/24**

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