



## Job Specification

**For: Operations Manager**

Ref: VR/01233

### Job Description

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Location: Chertsey, Surrey

Salary: £55,000 Per annum

Job Type: full time, 40 hours per week

### About Us:

The company is dedicated to providing watering solutions. The staff understand that each of our clients' needs are completely different, so each irrigation system we install is individually designed. Head Office is located at the heart of Cheshire and a southern office in Surrey. TCR The company are strategically based to maintain easy access to all our customers in the U.K.

### Operations Manager – The Role:

The ideal candidate will demonstrate strong interpersonal skills, positive communication and experience of working to deadlines. They will work with a strong drive for achievement utilising their knowledge and experience to achieve operational excellence and manage targets and KPI's.

The role would suit someone with experience in the Landscape or Construction industry. This is a diverse role, so a willingness to be pushed outside your comfort zone is paramount.

### Operations Manager – Key Responsibilities:

- Plan, schedule and review workload and manpower to ensure targets are being met on a cost-effective basis
- Manage a regionally based team of engineers to ensure the timely, quality, and cost-effective delivery of the portfolio of projects
- Accountable for KPI's and performance management, hitting targets, ensuring business expectations are achieved and maintained
- Driving project deliverables to ensure schemes are managed to business and customer expectation
- Leading and developing the team to ensure they are providing a reliable service that meets the company's KPI's, quality measures and audit requirements in line with good practice
- Supporting the Business Owner in the development of standardised systems and processes
- Managing the professional development of engineers
- Facilitate materials required for projects
- Full responsibility for the Company Health & Safety provisions
- Manage all vehicles and machinery

Job Specification provided by:

Sappers Network  
RHQ RE, Ravelin Building  
Brompton Barracks  
Chatham, ME4 4UG  
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**Operations Manager – You:**

- Qualification in Project Management (or demonstrable level of achievement through experience)
- Experience in the Landscape or Construction industry
- Hands on attitude of every aspect of the team and the tasks to be carried out

Certificated in the following areas:

- First Aid, preferred
- Manual Handling
- NEBOSH or equivalent is essential
- Driving
- Environmental Awareness
- Advanced Excel skills and Microsoft Project
- Must have extensive management experience in a variety of organisations, including Irrigation, Landscaping or construction
- Experience in leading a team

Compiled by : **Fiona Louch**  
Compiled on : **09/08/23**

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