



## Job Specification

**For: Overhead Crane Technician**

Ref: VR/01226

### Job Description

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Role: Field Service Engineer

Location: Horsham Nr Brighton mostly out on site in various locations

Job type: Full time (40 hours per week)

### Responsibilities:

- Liaise with and reporting to the Service Director, as your line manager on all aspects of each job as required.
- Accountable for completing crane servicing, repairing, testing, and maintaining equipment and other products.
- LOLER inspections, attending breakdowns/callouts and completing reports for all works carried out via job sheets and reports.
- Consulting with customers on repairs and safety related issues as and when they arise.
- Completing clear documentation e.g. job sheets, ensuring the customer understands the works that have been completed and why, giving any recommendations on future works e.g., parts required.
- Able to work under pressure and prioritise work as required, ensuring flexibility and organisation.
- Always act professional, ensuring company standards are maintained.

### Skills:

- Knowledge of inverter (advantage)
- Knowledge of crane remote systems (advantage)
- Electrically biased (preferred)
- Knowledge of Polaris office document management software (advantage)
- Excellent communication skills, both verbal and written
- Excellent customer service skills
- Able to read schematic electric drawings.
- Knowledge of LOLER inspections
- Computer literate Excel, word etc.
- Good attention to detail
- Problem solving
- Able to work alone and as part of a team.

### Qualifications:

- Fully qualified overhead crane technician

Job Specification provided by:

Sappers Network  
RHQ RE, Ravelin Building  
Brompton Barracks  
Chatham, ME4 4UG  
Tele: +44-(0)7496 083483



**Licence/Certification:**

- Full UK driving licence.
- IPAF licence (preferred)
- CSCS card

**Benefits:**

- Company vehicle
- Company pension
- Overtime
- Handheld device/mobile phone

Compiled by : **Fiona Louch**  
Compiled on : **08/22/23**

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